

User Experience Designer

Contact Info

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Software

Figma

Microsoft 365

Adobe Photoshop

Adobe Illustator

Adobe Premier Pro

JIRA

Slack

Benelinx

Skills

Prototyping

Scrum

Agile Method

Graphic Design

UI/UX Design

User Research

User Testing

Team Lead

Client Engagement

Leadership

Sigma Phi Epsilon Fraternity

Vice President of Member Development

Senior Marshall on Standards Board

Junior Marshall on Standards Board

Work Experience

GIS Benefits Adminstrative Assistant May 2025 - present

Look up group in ben admin system to locate rates

Locate renewal letter rates in Teams folder

Update rates in the Benelinx system

Add plans or update dates if needed in Benelinx

Pekin Insurance UX Internship May 2023 - Aug 2023

Iterated redesigns for Pekin's Guidewire Policy Inquiry Center

Helped their UX team with redesigning their main agent portal

Incorporated user reserach and design into learning about insurance roles

Schedule and conduct design critiques with the UX team and my advisor

Learned to work in agile methodologies through the JIRA ticketing system

Professional History

Team Lead for RLI Client Capstone Aug 2024 - Dec 2024

Coordinated tasks/objectives for UX team

Client engagement with RLI representatives

User Research with competitors and RLI to achieve project goal

Journey mapping the underwriter process of current RLI issues

Conducted user surveys with RLI underwriters

Presented final research findings to RLI

Scrum Master for OSF Client Project Jan 2023 - May 2023

Lead design team to make mockup website design using Figma

Conducted competitive analysis of OSF competitors

Consistent communication with client to recieve all feedback

Prototyped final mockup design and conducted user testing

Education

B.S. in User Experience Design Aug 2021 - May 2025

Bradley University, Peoria, IL

Cumulative GPA: 3.69/4.0; cum laude

Dean's List Fall 2021, 2022, 2024 and Spring 2024-2025

2022 awarded recognition of excellence in User Experinece

2023 & 2024 Awarded the David Simon Memorial Scholarship